

R.E.A.C.H Out to us

Are you worried about a recent change in your condition or that of a loved one?

STEP 1 - Buzz your nurse to discuss any concerns

IF YOU ARE STILL CONCERNED



STEP 2 - Speak with a Senior Clinical Nurse by calling **1443** on your bedside phone

IF YOU ARE STILL CONCERNED



STEP 3 - Escalate your care: Ask the Senior Clinical Nurse to contact the Doctor

If you would like to make a complaint or give feedback please speak with the Nurse Unit Manager or ask for a feedback card.